



Family Community Resource Centers & Regional Offices

LOAs serving in more than one office are signified by (additional office)

Sorted Alphabetically - by FCRC Name

Updated 5/4/2020

Name	Title	Office Name/ Paired Ofc Name	OFC #	Region	Address	City, Zip	OFC Class Size	Phone (Main #)	Fax	TTY or Nextalk #
Patricia T. Lewis	LOA	ABE Customer Care Call Center	150	Region 1C	1055 175th St, Ste 202	Homewood 60430		800-843-6154	708-957-8338	866-324-5553
Koleen Lord	LOA	Adams	10	Region 4	300 Maine St, 2 nd Floor	Quincy 62301	3	217-223-0550	217-223-4707 217-223-9968	866-740-3926
Koleen Lord	LOA	Adams		Region 4	Satellite Office (former Hancock Co) 2005 E US Hwy #136	Carthage 62321	1	217-357-3116	217-357-6055	866-877-6013
		Alexander	11		Alexander to Pulaski 9/30/13					
		Ashland	207		Ashland to Lower North 6/30/05					
		Austin	234		Austin closed 6/13/11 New Cases to Northwest 237					
		Bond	12		Bond to Madison/East Alton 1/15/14					
		Boone	13		Boone to Winnebago 6/27/11					
		Brown	14		Brown to Schuyler 2005					
Thomas Roth	LOA	Bureau	15	Region 3	225 Backbone Rd E, #2	Princeton 61356	2	815-875-1134	815-879-0023	866-322-3173
		Calhoun	16		Calhoun to Jersey 8/10/09					

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Diane Alexander	LOA	Calumet Park	213	Region 1S	831 W 119th Street	Chicago 60643	4	773-660-4700	Intake fax: 773-660-2335 General fax: 773-660-4718	866-439-3713	
		Carroll	17		Carroll to Whiteside 9/12/12						
Christine Bacon	LOA	Cass (Morgan)	18	Region 4	300 E 2nd Street	Beardstown 62618	1	217-323-4185	217-323-9023	866-847-6170	
Lisa Batte	LOA	Champaign	19	Region 3	705 N Country Fair Drive	Champaign 61821	4	217-278-5605	217-278-5661	866-451-5784	
Jill Lipe	LOA	Christian	20	Region 4	1100 N Cheney Street	Taylorville 62568	2	217-824-3389	217-287-7334	866-847-6169	
		Clark	21		Clark to Edgar 8/04/09						
		Clay	22		Clay to Richland 9/30/13						
		Clinton	23		Clinton to Marion 1/12/12						
(see Mid-Illinois)		024 is now named Mid-Illinois	24		Coles to Mid-Illinois 11/21/13						
Lorraine Akande	LOA	Crawford	25	Region 5	1110 N Allen Street	Robinson 62454	1	618-544-3151	618-544-9543	866-324-4266	
		Cumberland	26		Cumberland to Effingham 8/13/09						
Anglique Ellis	LOA	DeKalb	27	Region 2	1629 Afton Road	Sycamore 60178	2	815-895-8667	815-895-8679	866-322-8423	
		DeWitt	28		DeWitt to Logan 7/27/09						
		Douglas renamed Mid-Illinois 11/21/13	29								
Beatris Gonzalez	LOA	DuPage	30	Region 2	1717 Park Street Suite 105	Naperville 60563	4	630-328-1000	331-702-8935	866-322-3092	
		Edgar renamed Mid-Illinois 11/21/13	31								

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		Edwards	32		Edwards to Wabash 2005						
		Effingham renamed Mid-Illinois 11/21/13	33								
Latrice Richardson	LOA	Englewood	208	Region 1S	5323 S Western Avenue	Chicago 60609	5	773-918-6700	773-918-6767	866-214-9360	
		Fayette	34		Fayette to Marion 1/17/12						
		Ford	35		Ford to Champaign 7/20/09						
Laura Hammonds	LOA	Franklin	36	Region 5	1602 N Main Street	Benton 62812	3	618-439-4351	618-435-2803	866-324-4802	
		FSE & T (renamed SNAP E&T)	223								
Diana Huff	LOA	Fulton	37	Region 3	1329 N Main Street	Lewistown 61542	3	309-547-3755	309-547-7310	866-451-5783	
		Gallatin	38		Gallatin to Saline 8/11/09						
		Garfield	215		Garfield to Northwest 2/19/13						
		Greene	39		Greene to Jersey 8/10/12						
		Grundy	40		Grundy to LaSalle 2005						
		Hamilton	41		Hamilton to Franklin 2012						
		Hancock	42		Hancock to Adams 1/20/2015						
		Hardin	43		Hardin to Pope 2005						
		Henderson	44		Henderson to Warren 2005						
Debra Booth	LOA	Henry	45	Region 3	150 W South Street	Kewanee 61443	2	309-852-5627	309-852-3908	866-451-5772	
		Homewood- IMRP (IL Medical Rede Project)	241		Homewood IMRP to Medical Management Unit 7/28/17						

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Margaro Rosario	LOA	Humboldt Park	231	Region 1N	2753 W North Avenue	Chicago 60647	5	773-292-7200	773-292-7224	866-439-3721	
		Hunter	240		Hunter to Medical Management Unit 7/28/17						
		Iroquois	46		Iroquois to Kankakee 2-3-2012 Nursing home cases to Vermilion Co						
Judith Bost	LOA	Jackson	47	Region 5	342 North Street	Murphysboro 62966	3	618-687-1705	618-684-2732	866-325-5149	
		Jasper	48		Jasper to Crawford 7/15/09						
Antoinette Spiller	LOA	Jefferson	49	Region 5	333 Potomac Blvd Suite F, Box 1607	Mt. Vernon 62864	3	618-242-1040	618-242-9241	866-325-8153	
Sandra Bettis	LOA	Jersey	50	Region 4	110 N Jefferson Street	Jerseyville 62052	1	618-498-2105	618-498-7344	866-900-0915	
		Jo Daviess	51		Jo Daviess to Stephenson 7/12/12						
		Johnson	52		Johnson to Union 8/03/09						
Kimberly Tennial	LOA	Kane/Aurora	53	Region 2	361 W Old Indian Trail	Aurora 60506	4	630-844-7400	630-844-7499	866-323-0616	
Nyla Naseeruddin	LOA	Kane/Elgin	114	Region 2	700 S State Street	Elgin 60123	4	847-931-2700	847-931-2727	866-323-1092	
Adrienna Burns	LOA	Kankakee	54	Region 2	285 N Schuyler Avenue	Kankakee 60901	4	815-939-4544	815-939-1236	866-323-2134	
		Kendall	55		Kendall to Kane/Aurora 4/22/13						
Kimberly Thierry	LOA	Knox	56	Region 3	477 E Main St, Suite 100	Galesburg 61401	3	309-342-8144	309-342-4518	866-451-5771	
Edith Salinas	LOA	Lake	57	Region 2	2000 N Lewis Avenue moved 10/25/13	Waukegan 60087	4	847-336-5212	847-336-5616 or 847-336-7286	866-322-3172	
Janet T. Graham	LOA	LaSalle	58	Region 3	1560 1st Avenue	Ottawa 61350	3	815-433-1572	815-433-2392	866-451-5770	
		Lawrence	59		Lawrence to Richland 1/19/16						
		Lee	60		Lee to Ogle 2005						

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		Livingston	61		Livingston to McLean 9/12/12					
Anthony Cameron	LOA	Logan	62	Region 4	1550 4 th Street	Lincoln 62656	2	217-735-2306	217-732-2876	866-847-6173
Kimberly Carroll	LOA	Lower North	228	Region 1N	2650 W Fulton Street	Chicago 60612	5	773-638-7373	773-638-6099	866-439-3719
Terry Rice	LOA	Macon	63	Region 4	707 E Wood Street	Decatur 62523	4	217-362-6500	217-362-6599	866-847-6171
Pamela J. Wilson	LOA	Macoupin	64	Region 4	340 Wilson Street	Carlinville 62626	3	217-854-3145	217-854-9037	866-900-0923
Kimberly Peltes	LOA	Madison / East Alton	115	Region 5	608 W St Louis Avenue	East Alton 62024	4	618-258-1660	618-258-7275	866-326-0270
Kevin Schmidt	LOA	Madison / Granite City	65	Region 5	1925 Madison Avenue	Granite City 62040	4	618-877-9200	618-877-9203	866-326-0967
Jill McNicol	LOA	Marion	66	Region 5	800 S Locust Street	Centralia 62801	3	618-532-1966	618-532-4957	866-326-0992
		Marshall	67		Marshall to Bureau 9/12/12					
Leigh Farmer	LOA	Mason (McDonough)	68	Region 3	323 W Main Street	Havana 62644	2	309-543-3329	309-543-6931	866-451-5768
Jeremy Staton	LOA	Massac	69	Region 5	2301 Metropolis Street	Metropolis 62960	2	618-524-2631	618-524-3499	866-326-9638
Leigh Farmer	LOA	McDonough (Mason)	70	Region 3	1026 E Jackson Street	Macomb 61455	2	309-833-4127	309-837-1659	866-322-7260
Sandra Meza	LOA	McHenry	71	Region 2	512 Clay Street	Woodstock 60098	3	815-338-0234	815-338-0396	866-383-1869
Mary R. Thompson	LOA	McLean	72	Region 3	501 W Washington St	Bloomington 61701	3	309-451-6000	309-451-6012 or 309-451-6021	866-451-5764
Walter Johnson	LOA	Medical Field Operations Central	244	Region 1C	1642 W 59th Street 1st Floor	Chicago 60636		773-863-6339	773-863-6307	
Danielle Kinney	LOA	Medical Field Operations Downstate	163	Region 1C	707 E Wood Street	Decatur 62523	4	217-362-6515	217-362-6515	866-847-6171

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Rebecca Finley	LOA	Medical Field Operations North	200	Region 1C	(they occupy 3rd and 4th floors-do not use floors when mailing)	Chicago 60605	4	312-793-8000	312-793-4566	866-214-8309	
Margaret Goodrich	LOA	Medical Management Unit - MMU	155	Region 1C	1055 175th St, Ste 201	Homewood 60430		708-957-8352	708-957-8002		
Gregory Bennett	LOA	Medical Management Unit - MMU	155	Region 1C	527 S Wells Street	Chicago 60607		312-793-2152	312-814-1651		
		Menard	73		Menard to Logan 6/01/05						
		Mercer	74		Mercer to Warren 12/20/10						
		Michigan renamed South Loop 02/01/11	202								
Nancy Gabel	LOA	Mid-Illinois	24	Region 4	1550 Douglas Street	Charleston 61920		217-345-2188	217-345-2190	866-846-0527	
Amparo Esparza-Berrini	LOA	Mid-South	203	Region 1S	1642 W 59th Street	Chicago 60636	5	773-863-6100	773-863-6207	866-439-3712	
Amparo Esparza-Berrini	LOA	Mid-South			Satellite Office Back of the Yards 4314 S Ashland Avenue	Chicago 60609		773-376-8211	773-376-8103		
		Monroe	75		Monroe to Randolph 2005						
Pamela J. Wilson	LOA	Montgomery	76	Region 4	210 E Fairground Ave	Hillsboro 62049	2	217-532-3957 x210	217-532-5895	888-642-3417	
Christine Bacon	LOA	Morgan (Cass)	77	Region 4	45-47 S Central Park Plaza	Jacksonville 62650	3	217-245-5164	217-245-4589	866-876-7663	
		Moultrie	78		Moultrie to Douglas 7/5/12						
Ramon Marrero	LOA	North Suburban	243	Region 1N	3501 Algonquin Rd 4th Floor	Rolling Meadows 60008		847-483-7171	847-483-7290	866-266-3802	
Angelique Wisler	LOA	Northern	233	Region 1N	8001 Lincoln Ave 4th Floor	Skokie 60077	5	847-745-3200	Intake fax: 847-745-3278 Serv Coord: 847-745-3279	866-321-8261	

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Wanda Catalan	LOA	Northside-was named Uptown until 6/18/18 (Special Units)	204	Region 1N	6200 N Hiawatha Ave, 5th Floor	Chicago 60646	5	773-907-4100	773-907-4259	none	
Aida Sanchez	LOA	Northwest	237	Region 1N	4105 W Chicago Avenue	Chicago 60651	5	773-265-7000	773-265-7103	866-321-9119	
		Oakland renamed Mid-South 10/31/11	203								
Felix Lopez	LOA	Ogden (formerly Western)	201	Region 1N	3920 W Ogden Avenue	Chicago 60623	5	773-522-8370	773-522-8214	866-439-3716	
Dawn Ankney	LOA	Ogle	79	Region 2	1001 Pines Road	Oregon 61061	2	815-732-2166	815-732-4223	866-323-4144	
		Park Manor	205		Park Manor to Woodlawn 10/13/09						
Vicki Egli	LOA	Peoria	80	Region 3	One Technology Plaza 211 Fulton St, Suite 300	Peoria 61602	4	309-671-8100	309-671-8133	866-451-5763	
		Perry	81		Perry to Jackson 5/23/11						
		Pershing	235		Pershing to Oakland 11/05						
		Piatt	82		Piatt to Moultrie 8/17/09						
		Pike	83		Pike to Adams 7/12/12						
		Pope	84		Pope to Saline 9/30/13						
Sheila Nelson	LOA	Pulaski	85	Region 5	422 S Blanche Street	Mounds 62964	2	618-745-9411	618-745-6869	866-740-3951	
		Putnam	86		Putnam to Marshall 2005						
Cristina L. Fernandez	LOA	Randolph	87	Region 5	870 Lehmen Drive	Chester 62233	2	618-826-4559	618-826-3496	866-876-7176	

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		Region	Region	All Regions							
Enid Rivera	RA	Region	Region	Region 1N	401 S Clinton Street 3 rd Floor	Chicago 60607		312-793-4131	312-793-8142		
Willie "Rochelle" Haywood	RA	Region	Region	Region 1C	527 S Wells Street 2nd Floor	Chicago 60607		312-793-4131	312-793-7197		
Donna M. Cain	RA	Region	Region	Region 1S	401 S Clinton Street 3rd Floor	Chicago 60607		312-793-4131	312-793-3789		
Jossue Espinosa	RA	Region	Region	Region 2	1717 Park Street Suite 105	Naperville 60563		(Michael Dittmer in Woodstock) 815-337-9259	(Dittmer fax) 815-337-8518		
Jerrilynn Boley	RA	Region	Region	Region 3	One Technology Plaza 211 Fulton St, Suite 300	Peoria 61602		309-671-7730	309-671-7727	866-383-3301	
Diane R. Campbell	RA	Region	Region	Region 4	5020C Industrial Drive	Springfield 62703		217-524-6321	217-524-6319	888-340-1003	
Angela Imhoff	RA	Region	Region	Region 5	1107 W DeYoung Street, Suite 80	Marion 62959		618-993-7474	618-993-6894		
	RTC	Region	Region	Regions 1N & 1S	401 S Clinton Street 3rd Floor	Chicago 60607		312-793-9960	312-793-8142		
Teresa Olson	RTC	Region	Region	Region 2	1629 Afton Road	Sycamore 60178		815-895-8667	815-895-8679	866-322-8423	
Peggie Bott	Servc Deliv Coord	Region	Region	Region 3	One Technology Plaza 211 Fulton St, Suite 300	Peoria 61602		309-671-7730	309-671-7726	866-383-3301	
John Hahn	RTC	Region	Region	Region 3	One Technology Plaza 211 Fulton St, Suite 300	Peoria 61602		309-671-7705	309-671-7727	866-451-5763	
Julie Settles	RTC	Region	Region	Region 4	5020C Industrial Dr	Springfield 62703		217-524-6321	217-524-6319	888-340-1003	
Edrye Kelly	SNAP Acurcy Coord	Region	Region	Region 5	1107 W DeYoung Street, Suite 80	Marion 62959		618-993-7474	618-993-6894	866-383-2720	
Myra Hillyard	Servc Deliv Coord	Region	Region	Region 5	1107 W DeYoung Street, Suite 80	Marion 62959		618-993-7474	618-993-6894	866-383-2720	
Taunia Fair	System Coord.	Region	Region	Region 5	1107 W DeYoung Street, Suite 80	Marion 62959		618-993-7472	618-993-6894		

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Jill Outland	RTC	Region	Region	Region 5	1107 W DeYoung Street, Suite 80	Marion 62959		618-993-7474	618-993-6894	866-383-2720	
Connie Waldrop	LOA	Richland	88	Region 5	1406 Martin Street	Olney 62450	2	618-392-3151	618-392-3623	866-740-3932	
Dawn Suhr	LOA	Rock Island	89	Region 3	500 42nd Street Suite 6, 2nd Floor	Rock Island 61201	4	309-794-9530	309-794-1404	866-321-0909	
Tracy Dockery	LOA	Roseland	236	Region 1S	11203 S Ellis Avenue	Chicago 60628	5	773-660-7000	773-660-7100	866-214-8514	
Kim Murk	LOA	Saline	90	Region 5	320 E Raymond Street	Harrisburg 62946	3	618-253-7161	618-252-0514	866-847-6174	
Debra Tinsley	LOA	Sangamon	91	Region 4	600 E Ash Street Building 500, 1st Floor	Springfield 62703	4	217-782-0400	217-524-6955	888-642-3448	
		Schuyler	92		Schuyler to Cass 6/10/15						
		Scott	93		to Pike 2005 then to Morgan 2012						
		Shelby renamed Mid-Illinois 11/21/13	94								
		SNAP E&T	223		Office closed 9/2016						
Julie Woods-Harris	LOA	South Loop	202	Region 1N	1112 S Wabash Avenue	Chicago 60605	5	312-793-7500	312-793-7671	866-217-8037	
Elena Kotecki	LOA	South Suburban	226	Region 1S	3301 Wireton Road	Blue Island 60406	5	708-293-4700	708-293-4741	866-439-3715	
Steven V. Miller	LOA	Southeast	218	Region 1S	8001 S Cottage Grove Av	Chicago 60619	5	773-602-4200	Intake fax: 773-602-4448 Financial fax: 773-602-4330 LOA fax: 773-602-4344	866-439-3714	
Wanda Catalan	LOA	Special Units (Northside)	209	Region 1N	6200 N Hiawatha Ave, 5th Floor	Chicago 60646	3	773-907-4100	773-907-4259	none	
		St. Clair/BV	112		Merged into St. Clair / E St Louis 5/07/2010 now called St Clair Co						
Angela Hubbard	LOA	St. Clair	111	Region 5	225 N 9th Street	East St Louis 62201		618-583-2300	618-583-2414	866-875-1907	

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		Stark	95		Stark to Henry 8/10/09						
Erika Ford	LOA	Stephenson	97	Region 2	1840 S West Avenue	Freeport 61032	2	815-232-6121	(815) 232-7625	866-324-3554	
Courtland Wilson	LOA	Stroger	197	Region 1C	1701 S First Avenue Suites 100 & 200	Maywood 60153		708-539-3200	708-539-3217	866-214-8309	
Lori Gladson	LOA	Tazewell	98	Region 3	200 S 2nd St, Suite 20	Pekin 61554	3	309-347-4184	309-347-1041	866-324-3820	
Wendy Blackburn	LOA	Union	99	Region 5	1000 N Main Street Willow Hall, Suite B	Anna 62906	2	618-833-2118 x24	618-833-5608	866-847-6841	
		Uptown	204	Region 1N	Renamed 'Northside' 6/18/18						
Julie Drollinger	LOA	Vermilion	100	Region 3	220 S Bowman Avenue	Danville 61832	4	217-442-4003	217-442-3456	866-324-3713	
Stacy Rubenacker	LOA	Wabash	101	Region 5	2517 W 9th Street Suite A	Mt. Carmel 62863	1	618-262-5179	618-262-7522	866-740-3950	
Melody Creighton	LOA	Warren	102	Region 3	1245 S Main Street	Monmouth 61462	2	309-734-2159	309-734-6075	866-322-8353	
		Washington	103		Washington to Jefferson 2005						
		Wayne	104		Wayne to Jefferson 6/30/09						
Ramon Ortiz	LOA	West Suburban	229	Region 1N	2701 W Lake Street	Melrose Park 60160	5	708-338-7600	708-338-7638	866-439-3720	
		Western renamed Ogden 6/18	201								
		White	105		White to Wabash 11/13/12						
Leighton Martz	LOA	Whiteside	106	Region 2	2605 Woodlawn Road	Sterling 61081	3	815-632-4045	815-632-4057	866-323-4849	
		Wicker Park	217		Wicker Park to Humboldt Park 6/22/12						
Anitarice Schmidt	LOA	Will	107	Region 2	45 E Webster Street	Joliet 60432	4	815-740-5350	815-740-5313	866-322-2586	
Tara Eyestone	LOA	Williamson	108	Region 5	1107 W DeYoung Street, Suite 20	Marion 62959	3	618-997-6591	618-993-8906	866-740-3927	

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Jacqueline Lofton	LOA	Winnebago	109	Region 2	171 Executive Parkway, Suite 101	Rockford 61107	5	815-987-7620	815-987-3464	866-322-2681	
		Woodford	110		Woodford to Peoria 8/10/09						
Karen L. Hamilton	LOA	Woodlawn	212	Region 1S	915 E 63 rd Street	Chicago 60637	5	773-753-5200	773-947-6900	866-214-9358	